# Resume

# Sathish Sriramoju E-mail: [sathish234573@gmail.com](mailto:sathish234573@gmail.com)

**Phone**: +91-9160008349

Professional Summary:

* 11.5 Yrs. of IT industry experience encompassing a wide range of skill set in Quality Engineering in US Health Insurance Domain covering both Manual and Automation
* Good in Functional, Automation, Database and Web Service Testing
* **6+ years’ experience in automating web-based applications using Selenium WebDriver, TestNG, Maven, Java and Cucumber**
* **3 years of experience in automating Rest APIs using RestAssured**
* Have working experience on **Core Java Concepts**
* Have working experience on latest test automation framework-**ATDD** with **Cucumber**
* Good knowledge on version controlling tools like **SVN**, **Git** and on Build Tool-**Maven**
* Have knowledge on continuous integration and deployment tools (**Jenkins**)
* **Good in mentoring/guiding team members and handling a team size of 6.**
* Good in writing **SQL** Queries for Database Testing.
* Good in understanding the business requirements, features and converting them to test scenarios
* Excellent working knowledge with product owners to get the detailed knowledge and business insights
* In depth understanding of Software Development Life Cycle (**SDLC**), Software Testing Life Cycle (**STLC**) and **Agile** methodologies.

**Professional Experience:**

* Working as a Module Test Lead with United Health Group from **20th May 2010** to **till date**
* Worked as a Programmer with Cognizant Technology Solutions from **27th Dec 2007** to **14th May 2010**

**Educational Qualifications:**

* M.Sc. (Mathematics from Osmania University) with distinction
* B.Sc. (Computer Science from Kakatiya University) with distinction

**Strengths:**

* Experience in Functional, System, Regression Testing and Automation
* Optimistic and enthusiastic to learn new concepts
* Ability to adapt to new applications and technologies quickly
* Good interpersonal skills combined with good communication and leadership qualities.

**External Certifications:**

* ISTQB External Certified Tester, Foundation level
* AHM-250 Professional (PAHM)-US Health Care Domain
* Professional Scrum Master from scrum.org

**Internal Certifications:**

* Cognizant Internal Certifications: Domain Knowledge Certification on US Health Care Insurance, CSTE,CSQA and Oracle Data Base Certification

**Areas of Expertise:**

**Technical:**

* Operating System: MS Windows
* Languages: C,C++,Core Java
* Database: Sybase, Oracle
* Testing tools/frameworks: ALM, QC ,Rally, Selenium Web driver, TestNG, Cucumber, Maven
* Miscellaneous: Jenkins(For CI/CD), Git (Repository)

**Testing (Automation and Manual):**

* Brain storming on designing apt framework for the application and providing the necessary inputs
* Designing the reusable automation functions and aligning them appropriately in the framework
* Integrating the framework with Jenkins for CI/CD
* Getting involved in developing Test Strategies and Plans.
* Interacting with Onsite stakeholders on change requests/enhancements and defects; documenting, tracking and communicating test plans, test results and unresolved problems in timely manner; preparing test reports.
* Ensuring the adherence to Agile methodologies
* Creating test plans, test cases and test scripts/procedures for carrying out tests of the software at various stages in the SDLC.
* Preparing & submitting timely reports to the Onshore/Offshore management about Project Health

**Projects Synopsis** (In reverse chronological order):

**Project #05 Profile:**

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| --- | --- |
| Project Name: | MSP (Medicare As Secondary Payer) |
| Client: | Optum (A United Health Group Company) |
| Role: | Senior Quality Engineer – Manual and Automation |
| Technologies | Java and Oracle DB |
| Tools: | Rally, Selenium Web Driver, Maven and Jenkins |

**Client Description:**

Optum is a United Health Group company which takes care of both US Government and Commercial Health Care Insurance policies.

**Project Summary:**

Medicare Secondary Payer (MSP), aka Special Status Services System (SSSS) is a Medicare payment reconciliation application used internally by the SSSS operations team. The ops team currently provides payment reconciliation services to the following clients:

* UHMR
* UHCS
* MEDICA

**Roles and Responsibilities in the project:**

* Requirement Analysis of the User Stories
* Preparation of Test Scenarios, Test Cases and Test Data for System and Regression Testing.
* In Sprint Automation using Selenium Web Driver
* Handle Daily/Weekly status calls with Clients
* Acted as Module Test Lead

**Personal Achievements:**

* Received many appreciation mails from Clients, project Leads and Project managers.
* Successfully discharging the responsibility of Module Test Lead
* My team got team excellence award

**Project #04 Profile:**

|  |  |
| --- | --- |
| Project Name: | Identity Matching Solution |
| Client: | Optum (A United Health Group Company) |
| Role: | Senior Quality Engineer – Manual and Automation |
| Technologies | Java and Oracle DB |
| Testing Tools: | Rally and Selenium Web Driver |

**Client Description:**

Optum is a United Health Group company which takes care of Commercial Health Care Insurance policies.

**Project Summary:**

Identity Matching Solution is a Web-based application which will be used by Health Care Insurance Companies to enroll their providers into the System and this application generates unique identification to provider when provider is part of more than one Network

**Roles and Responsibilities in the project:**

* Analysis of the Requirements.
* Preparation of Test Scenarios, Test Cases and Test Data for System and Regression Testing.
* Automating Regression Test cases using Selenium Web Driver
* Handle Daily/Weekly status calls with Clients
* Acted as Module Test Lead

**Personal Achievements:**

* Received many appreciation mails from Clients, project Leads and Project managers.
* Successfully discharged the responsibility of Module Test Lead
* Received Star Award from Senior Management for my outstanding work

**Project #03 Profile:**

|  |  |
| --- | --- |
| Project Name: | LCG Product Testing |
| Client: | Optum Health -UHG |
| Role: | Senior Test Engineer – Manual and Automation |
| Technologies | Java and Oracle DB |
| Testing Tools: | Rally and Selenium WebDriver |

**Client Description:**

Optum Health is one of the business segments in United Health Group.

**Project Summary:**

Local Care Guide is a provider search application. This application is used by the internal users of Optum health one of the business segment in united health Group. Using this application user can search for Physician of a Facility. Physician information like the Physician qualifications, specialties, Quality, Location information, survey details and network status (OON/INN) can be sent to Users in the form a PDF through Email. User can select multiple physicians and compare the physicians and provide the best Provider information to the health plan members. Local care guide also supports sending the Google Map information to the members to help them locating the selected physician address based on the longitude and latitude for each address

**Roles and Responsibilities in the project:**

* Analysis of the Requirements.
* Preparation of Test Scenarios, Test Cases and Test Data for System and Regression Testing.
* Test Execution and Automation of Regression Test Cases using Selenium WebDriver
* Handle Daily/Weekly status calls with Clients
* Acted as Module Test Lead

**Personal Achievements:**

* Received many appreciation mails from Clients, project Leads and Project managers.
* Successfully discharged the responsibility of both Manual and Automation tester

**Project #02 Profile:**

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| --- | --- |
| Project Name: | ppoONE Product Testing |
| Client: | ppoONE, Inc., USA was acquired by UHG |
| Role: | Test Engineer – Manual Testing |
| Technologies | Java and Oracle DB |
| Testing Tools: | Rally |

**Client Description:**

ppoONE, Inc., an information services company, provides enterprise business solutions for the health care industry in the United States. It operates as a preferred provider organization (PPO) and payer solution for automated claims repricing, fee schedule maintenance, provider data management, credentialing, electronic data interchange (EDI) connectivity, customer service, and reporting to PPOs, TPAs, managed care plans, and insurance carriers. The company’s products include WebCR to automate the repricing of claims in a Web environment; WebCRX to automate the repricing of claims in a client/server environment; WebDM to automate the process of managing provider and client demographics, fee schedules and contracts, credentialing, and customer service functions; GetData, a data extract utility that enables PPOs, and their designated clients and payers to access provider demographic and fee schedule data in an electronic format; LoadData application, which enables the PPO to validate and load various types of fee schedule, eligibility, and provider data into production and test databases in an automated process

**Project Summary:**

PpoONE, Inc. has 3 major applications WebDM, WebCR and LoadData

WebDM application manages provider and client demographics, fee schedules and contracts, credentialing, and customer service functions

WebCR application reprices the claims based on contracts available in WebDM application

LoadData application loads various types of provider, fee schedule, and Client demographic information into production and test databases in an automated process

**Roles and Responsibilities in the project:**

* Analysis of the Requirements.
* Preparation of Test Scenarios, Test Cases and Test Data for System and Regression Testing.
* As Data is moved from one vendor to another with different servers as their backend, made me well versatile in Database Testing.
* Handle Daily/Weekly status calls with Clients
* Preparation of QMS documents like MPTT, Review Logs, Test Summary Report and MOMs as per UHG standards
* Got good knowledge on Web based applications and the Health care business of USA.

**Personal Achievements:**

* Received many appreciation mails from Clients, project Leads and Project managers.
* Have been selected as an ISTQB Trainer by TCOE and trained couple of batches of ISTQB aspirants

**Project #01 Profile:**

|  |  |
| --- | --- |
| Project Name: | WLP Central Facets Testing |
| Client: | WellPoint, USA |
| Role: | Test Analyst – Manual |
| Environment: | VB and supports Sybase DB |
| Testing Tools: | Rational Test Manager and Rational Clear Quest |

**Client Description:**

WellPoint, Inc. is the largest health benefits company in terms of Commercial membership in the United States. Through its nationwide networks, the company delivers a number of leading health benefit solutions through a broad portfolio of integrated health care plans and related services, along with a wide range of specialty products such as life and disability insurance benefits, pharmacy benefit management, dental, vision, behavioral health benefit services, as well as long term Care insurance and flexible spending accounts.

**Project Summary:**

Facets is a product produced by Trizetto corporation which handles enrollment, claims processing and other allied services pertaining to the Managed Care business for both HMO and PPO book of business for different clients like WellPoint, which runs FACETS 4.41 in the Mid-West (OH, KY and IN). In order to support the ongoing business requirements, numerous processes are built in and around Facets in the form of extensions, interfaces, and reports/letters.

This project involves Understanding different application groups and applications of Facets. There are different modules in Facets application like Subscriber/Member, Provider, Accounting, Claims Processing and Billing etc.

The project involves providing maintenance and application performance tuning related services

Address the enhancements for the Facets application in addition to providing independent testing services.

**Roles and Responsibilities in the project:**

* Analysis of the Requirements.
* Preparation of Test Scenarios, Test Cases and Test Data for System and Regression Testing.
* Uploading and Executing test cases in Rational Test Manager and raising defects in Rational Clear Quest
* As Data is moved from one vendor to another with different servers as their backend, made me well versatile in Database Testing. Tested from Data integrity to Data Continuity of the migrated data.
* Daily/Weekly status calls from the Client/Onsite Coordinators are scheduled on my daily calendar.
* Got good knowledge on ID cards validation and the Health care business of USA.
* Acted as a mentor and trained new resources in the project

**Personal achievements:**

* Received many appreciation mails from Client/Onsite Coordinators, project Leads and Project managers.
* Second Topper in my Training batch in CTS and awarded as a best trainer in the project